

Quarterly Comparison of Response Information

| <u>Quarter</u> | <u>Processing Time</u> | <u>Turnout Time</u> | <u>Travel Time</u> | <u>Response Time</u> |
|----------------|------------------------|---------------------|--------------------|----------------------|
| FY 03/04 1st | 0:43 | 0:45 | 4:30 | 5:58 |
| FY 04/05 1st | 0:43 | 0:46 | 4:36 | 6:05 |
| FY 03/04 2nd | 0:43 | 0:47 | 4:28 | 5:59 |
| FY 03/04 3rd | 0:41 | 0:41 | 4:35 | 5:58 |
| FY 03/04 4th | 0:42 | 0:45 | 4:27 | 5:55 |

Unit Breakdown

| | | | | |
|---------------------|------|------|------|------|
| <i>FY 03/04 1st</i> | | | | |
| E261 | 0:40 | 0:44 | 3:59 | 5:23 |
| E262 | 0:49 | 0:45 | 5:15 | 6:50 |
| E263 | 0:42 | 0:35 | 3:56 | 5:14 |
| E264 | 0:44 | 0:53 | 4:50 | 6:28 |
| <i>FY 04/05 1st</i> | | | | |
| E261 | 0:43 | 0:48 | 4:16 | 5:47 |
| E262 | 0:42 | 0:52 | 4:35 | 6:09 |
| E263 | 0:38 | 0:41 | 3:54 | 5:14 |
| E264 | 0:45 | 0:46 | 5:52 | 7:24 |
| <i>FY 03/04 2nd</i> | | | | |
| E261 | 0:46 | 0:42 | 4:01 | 5:30 |
| E262 | 0:40 | 0:48 | 4:45 | 6:15 |
| E263 | 0:38 | 0:38 | 3:38 | 4:55 |
| E264 | 0:45 | 1:00 | 5:32 | 7:17 |
| <i>FY 03/04 3rd</i> | | | | |
| E261 | 0:41 | 0:44 | 3:56 | 5:21 |
| E262 | 0:41 | 0:41 | 5:04 | 6:26 |
| E263 | 0:35 | 0:36 | 4:05 | 5:17 |
| E264 | 0:48 | 0:45 | 5:24 | 6:57 |
| <i>FY 03/04 4th</i> | | | | |
| E261 | 0:42 | 0:42 | 3:49 | 5:14 |
| E262 | 0:50 | 0:46 | 4:55 | 6:31 |
| E263 | 0:39 | 0:41 | 3:52 | 5:12 |
| E264 | 0:40 | 0:53 | 5:13 | 6:47 |